



## Foodbank collection points in Stockport

Foodbank	Locations	Opening hours	How service is accessed
<b>Stockport Foodbank</b> (The Trussell Trust)	Hazel Grove Baptist Church, Hazel Grove	Mon 12:30 – 14:30 Wed 10:30 – 12:30 Fri 11:30 – 14:30	Digital and paper referrals
	St Mark's Church, Bredbury	Tue 12:30 – 14:30	
	St Martin's Church, Heaton Moor	Mon 13:00 – 15:00 Thu 13:00 – 15:00	
	Bairstow Centre, Reddish	Thu 10:30 – 12:30 Sat 10:30 – 12:30	
	Trinity Church, Cheadle	Fri 10:00 – 12:00	
	St Philips, Offerton	Thu 11:00 – 13:00	
	Salvation Army Church, Cheadle Heath	Tue 13:00 – 15:00 Fri 14:00 – 16:00	
<b>Chelwood Foodbanks</b>	Chelwood Baptist Church, Cheadle	Tue 10:00 – 12:00 Weds 10:00 – 12:00 Thu 12:00 – 14:00	Digital and paper referrals
	Brinnington Community Church, Brinnington	Mon 13:00 – 15:00 Weds 13:00 – 15:00	
<b>Marple foodbank</b>	All Saints, Queen Street, Marple	Sat 10:00 – 12:00	Direct access
<b>Gatley foodbank*</b>	Bethany Church, Church Road, Gatley	Mon 14:00 – 15:00 Wed 14:00 – 15:00 Sat 09:30 – 12:00	Direct access
<b>Shaw Heath foodbank*</b>	Stockport Islamic Centre, Longshut Lane West, Shaw Heath	No set opening hours	Direct access, call Abbas 07818 455945 or Sham 07909 698888
<b>The Pantry</b> (Stockport Homes)	First House, Brinnington	Thu 15:30 – 17:30 Fri 10:00 – 12:00	Membership (see below)
	Pantry at Number 5 (opposite Bridgehall Community Centre), Bridgehall	Thu 15:30 – 17:30 Fri 10:00 – 12:00	Free food bags available to those with referrals Completion of online referral form

\* these foodbanks are small-scale and serve their area only

## Foodbank referral processes

Most foodbanks in Stockport work using a referral system, which means local agencies will issue foodbank vouchers to those struggling to put food on the table in order to provide the most appropriate help for the circumstances of their situation. The referral agency will take details from the client to complete the voucher. This means that the agency can ensure the right amount of emergency food is prepared, and also allows them to identify the cause of their crisis and provide long-term support if needed.

Once they have been issued with a voucher, it can be exchanged for a minimum of three days of emergency food at their nearest foodbank centre. Foodbanks are services to be used in emergencies for those in genuine financial hardship, and so showing evidence of financial hardship is often required during the referral process and/or upon collection or delivery.

Chelwood Foodbank now have a referral helpline which can be accessed on **0161 883 1792**, Monday – Friday, 10am – 4pm.

Digital referral routes are currently being developed for the Stockport Foodbank. If someone has been to Stockport Foodbank before they can call **07483 115349** for a direct referral. If this is someone's first application, they can obtain vouchers using the referral agency phone numbers below.

For online referral to The Pantry, please use the following link: <https://www.surveymonkey.co.uk/r/9JKQHQ5>



## Referral via schools

If you would like your school to be a registered voucher holder for Stockport Foodbank, get in touch with them at: <https://stockport.foodbank.org.uk/contact-us/>

Your school can make referrals to Chelwood Foodbank by emailing [linzie@chelwoodfoodbankplus.org](mailto:linzie@chelwoodfoodbankplus.org). To do this, a professional work email address must be used and the following details must be supplied:

- contact email, phone number and organisation (school) of the person making the referral
- client first name and surname, date of birth and address
- number of adults and number of children in household
- nature of crisis
- which foodbank will be used

Collection/delivery of food must take place within 3 days of referral to Chelwood. If your school is acting as a referral agent to Chelwood Foodbank and/or would like to collect on a family's behalf, Chelwood Foodbank will expect the school to present a form of official ID when at the foodbank. Schools often have relationships with vulnerable families where financial hardship is disclosed – please check through that information on behalf of Chelwood Foodbank as they will require proof of financial hardship.

## Alternative referral routes for families

If a family prefers not to go via your school, there are many alternative routes to accessing support from a foodbank. They can obtain vouchers for foodbanks by getting in touch with the following:

- The Council coronavirus welfare hotline on **0161 217 6046**
- The CAB helpline on their freephone number **0300 330 9073**
- The Prevention Alliance on **0161 474 1042**
- The Job Centre on **0161 429 2166**
- Stockport Homes Housing Support on **0161 474 3772**
- Stockport Homes Debt advice on **0161 217 6016** option 3
- Stockport Advice Office on **0161 217 6003** option 3

## Local Pantry scheme

The Local Pantry scheme by Stockport Homes is a long-term and more sustainable alternative to foodbanks. Members pay a small weekly fee of £3.50, and in return they can collect a pre-packaged food bag of 10 items (collection only if members are well and showing no symptoms of coronavirus), that include a mixture of non-perishable items alongside fresh fruit and vegetables, chilled and frozen items. New members can sign up on their website:

<https://www.yourlocalpantry.co.uk/>



If someone is in food poverty, the Pantry can provide emergency food parcels for free. This will be delivered to the person's house and is intended to last one week. Emergency food parcels will be provided only during the coronavirus pandemic and the offer may be subject to change.

Referrals to the Local Pantry can also be made online. The following link will take you to the form for online referrals: <https://www.surveymonkey.co.uk/r/9JKQHQ5>

## Additional emergency food offer via the coronavirus helpline

The Council has a dedicated coronavirus helpline where additional emergency support can be discussed. This can be accessed by calling **0161 217 6046** and is available:



- 9am – 5pm Monday to Friday
- 10am – 4pm on Saturdays

The call handlers will provide advice and tell the caller how they can access practical support including emergency food provisions such as food parcels and food bank vouchers.